

NATIONAL ASSOCIATION OF CE. COLLEGES AND EMPLOYERS





INTERNSHIP & CO-OP REPORT

EXECUTIVE SUMMARY

Employers understand the value of internship and co-op programs as effective channels to both identify and connect with potential future employees. To ensure their experiential learning programs are up to par, employers use benchmarks to assess their programs and procedures, where there is room for improvement, and the trends that could affect their programs now and in the future.

To meet that need, NACE surveys its employer members each year to gather benchmarks on internship and co-op programs. For this report, NACE fielded the survey November 9, 2022, to December 31, 2022. There were 221 NACE member respondents representing 25.1% of eligible member respondents, plus an additional 68 responses from nonmember companies. (See the Appendix for a list of responding organizations and details about the data.)

As Figure 1 illustrates, a number of respondents have both an internship and co-op program, but internship programs are favored by a majority of respondents.

FIGURE 1

INTERNSHIP & CO-OP PROGRAMS

TYPE OF PROGRAM	PERCENT OF RESPONDENTS	NUMBER OF RESPONDENTS
Internship	97.6%	282
Со-ор	44.8%	121
Both	41.2%	119

Selected highlights from the report follow.

Projections for 2022-23 intern hiring—a 9.1% increase: Employers expect to increase their intern hiring by 9.1% for the academic year 2022-23 over the previous year. (See Figure 2.) This outpaces projections for full-time hiring; employers participating in NACE's *Job Outlook 2023 Spring Update* survey say they expect to increase full-time hiring by 3.9%.

The hybrid internship is here to stay: Nearly two-thirds of responding employers (64.8%) expect to provide their 2022-23 interns with a hybrid experience—working a portion of the time in-person and the rest in a virtual environment.

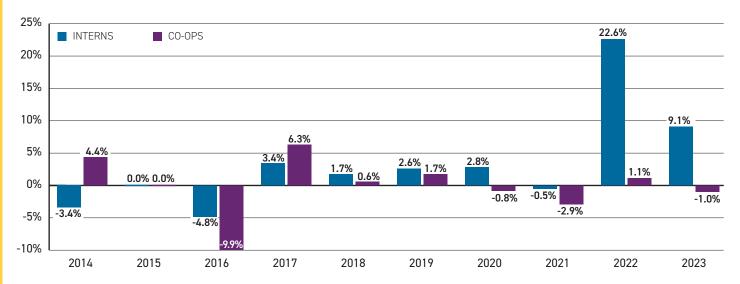
Projections for 2022-23 co-op hiring dip slightly: Overall, co-op hiring is down -1% for 2022-23 compared with 2021-22. **(See Figure 2.)** The overall decrease, however, is deceptive: Nearly 90% of co-op employers plan to hire about the same number or more co-ops for 2022-23 as they did in 2021-22. In fact, the decrease is driven by a single organization that is cutting back on its co-op hires. If that organization's projections are removed, the overall projection is for a 7.5% increase.

There is a disconnect between employers' overall goals for a diverse workforce and their internship and co-op programs, which feed full-time hiring. Current results show that 2021-22 internship/co-op program cohorts skew male and white, disproportionate to the makeup of the student population.

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FIGURE 2
HIRING PROJECTIONS FOR INTERNS AND CO-OPS: 2013-14 – 2022-23 ACADEMIC YEARS



The conversion rate for 2021-22 interns increased—and is the highest in five years, except for the early pandemic period: The conversion rate for 2021-22 interns grew to 57.6%, exceeding the rate posted for 2020-21 interns and pre-pandemic levels, although not besting the rate posted early in the pandemic.

The conversion rate for co-ops fell to its lowest point in five years: The conversion rate for 2021-22 co-ops is 30.4%, driven most likely by the offer rate (40%)—also the lowest in five years.

Internship/co-op programs support employee retention: The retention rates for employees who served as interns are higher at the one-year and five-year marks than those who did not engage in such an experience. Employees who did an internship at the same company had even higher retention rates. This is also generally true for employees who were co-op students.

In-person recruiting favored over virtual: Employers relied heavily on virtual forms of recruiting during the pandemic, but given a choice, employers made it clear that they favor in-person recruiting. Employers also reported that in-person career fairs and oncampus recruiting are some of the most effective methods for recruiting interns and co-ops.

Key competencies and previous experience are factors in choosing among otherwise qualified candidates: Employers cited communication, teamwork, and critical thinking abilities as the three most important competencies for interns and co-ops, but all the career readiness competencies were cited as very to extremely important by a majority of respondents. At the same time, GPA as a differentiator between candidates has continued to lose ground.

2023 INTERNSHIP & CO-OP REPORT / 2023 GUIDE TO COMPENSATION FOR INTERNS & CO-OPS

The full report, which includes hiring projections for 2023 interns as well as benchmarks based on programs from 2021-22, is available through the NACE Store at www.naceweb.org/store/2023/internship-and-co-op-report/. The full report includes an interactive dashboard for pinpointing key data.

Also available: 2023 Guide to Compensation for Interns & Co-ops. The guide features hourly wages and benefits for interns and co-ops based on degree, academic major, year in school, location, and more. See www.naceweb.org/store/2023/2023-guide-to-compensation-for-interns-co-ops/.

APPENDIX

SURVEY DATA AND DEFINITIONS

The Internship & Co-op Survey Report explores key aspects of employers' internship and co-op programs, including hiring projections, conversion, retention, compensation (wages and benefits), recruiting strategies, and program structure. This report also includes historical analyses of the data.

This report provides projections for internship and co-op programs for the 2022-23 academic year, but the bulk of the information presented here represent data gathered from 2021-22 internship and co-op programs. Historical data are also provided to indicate trends.

Data collection took place from November 9, 2022, to December 31, 2022. There were 221 NACE member respondents representing 25.1% of eligible member respondents. The Internship & Co-op Survey was also distributed to nonmember companies from which an additional 68 responses were received. Those employers that chose to be listed as survey respondents appear in the Appendix.

A few notes regarding the data presented in this report:

- For each question, overall figures are calculated based on the number of respondents answering that question.
- Survey items that yielded a particularly low response rate should be considered with caution.
- The sum of displayed breakdowns of percentages may not equal 100 due to rounding or, in cases where the sum substantially exceeds 100, because respondents were permitted to provide multiple responses.

Respondents were provided with the following definitions of internships and co-ops:

- Internships are typically one-time work or service experiences related to the student's major or career goal. The internship plan generally involves students working in professional settings under the supervision and monitoring of practicing professionals. Internships can be paid or unpaid, and the student may or may not receive academic credit for performing the internship.
- Cooperative education programs, or co-ops, provide students with multiple periods of work in which the work is related to the student's major or career goal. The typical program plan is for students to alternate terms of full-time classroom study with terms of full-time, discipline-related employment. Since the program participation involves multiple work terms, the typical participant will work three or four work terms, thus gaining a year or more of career-related work experience before graduation. Virtually all co-op positions are paid, and the vast majority involve some form of academic credit.

RESPONDING ORGANIZATIONS

Ball Aerospace

A total of 289 organizations took part in the survey on which this report is based; the following 196 agreed to be listed:

A. O. Smith Corporation Carpenter Technology Corporation

Abbott Laboratories Casey's General Stores

ACS CDM Smith

ACS Technologies Cheniere Energy

CHS Inc. AgReserves, Inc.

Akamai Technologies City of Tucson **Alliant Energy CNH Industrial**

CNO Financial Group, Inc. American Family Insurance

Americold CohnReznick

Amkor Technology Colliers Engineering & Design

Andersen Corporation Colony Brands

Argonne National Laboratory Computer Services, Inc.

Armstrong World Industries Conagra Brands

Associated Wholesale Grocers Consumers Credit Union

ATA Engineering, Inc. **CRB**

Crown Cork & Seal Company USA, Inc. **Atkins**

Avery Dennison Corporation Badger Meter Cummins Inc.

Baird Cushman & Wakefield Inc.

DMA - DuCharme, McMillen & Associates, Inc. Banner Engineering

Cruise

Dell Technologies

First Solar

Barnes Group Inc. E. & J. Gallo Winery Barr Engineering **Eaton Corporation**

BASF Corporation Echo Global Logistics

Battelle Memorial Institute Ecolab Inc.

Bayer US, Monsanto Company Edwards Lifesciences

Elevance Health Berkadia Bill.com Empirical Foods, Inc.

EquipmentShare Blue Origin

Evonik Bluebeam, Inc. **Bose Corporation** Experian

Brasfield & Gorrie, LLC Farmers Insurance

Burns & McDonnell Engineering Co. Inc. Fifth Third Bank

Campbell Soup Company Fors Marsh Group

Cardinal Health Fortune Brands Home & Security

Cambridge Associates LLC

Franklin International

Freese and Nichols

GE Aviation

General Dynamics - MS

General Dynamics Electric Boat

Genworth Financial

Ghafari Associates LLC

Ginkgo Bioworks

GlaxoSmithKline

Graybar Electric Company, Inc.

HCL Technologies

Huron Consulting Group

IBM Corporation

Idaho Power Company

INEOS

Ingredion

Innophos, Inc.

Jacobs Space Exploration Group

JAXUSA

JE Dunn Construction

Johnson Controls, Inc.

Johnson Lambert LLP

Juniper Networks

Kellogg Company

Kiewit Corporation

Klein Tools, Inc.

Knowles Electronics Inc.

Koch Industries, Inc.

Kyndryl

Lane County Government

Liberty Mutual Insurance Company

Lockton Companies

Loram Maintenance of Way

LPL Financial

Marvell Technology

Masimo

Mazars in US

McDermott International Inc.

MedPro Group

Medtronic, Inc.

Menasha Packaging Company

Michels Corporation

Michigan Department of Transportation

MKS Instruments

Mobility Rehab Inc

Mondelēz International

Motorola Solutions, Inc.

Nan Ya Plastics Corporation, America

NiSource

Nokia

North Carolina Department of Public Safety

North Carolina Office of State Human Resources

Northrop Grumman Corporation

Novo Nordisk Inc.

NTT DATA Services

0-1

OMNOVA Solutions Inc.

ONEOK, Inc.

Otsuka Pharmaceuticals Inc.

Paramount Global

Paylocity

Pendo

PepsiCo

Perficient

PetSmart, Inc.

Phillips Edison & Company

Printpack Inc.

Progressive Insurance

R1 RCM

Royal Credit Union

Securian Financial

Shaw Industries. Inc.

Shure Incorporated

Signet Jewelers

Skyward Specialty Insurance

Smith & Nephew Inc.

Sound Transit

Southern Glazer's Wine & Spirits

Southwest Airlines Co.

Spectrum

Spectrum Health

SRI International

St. Luke's University Health Network

Starbucks

Steelcase Inc.

Stephano Slack LLC

STMicroelectronics, Inc.

Sun Life Financial

Syneos Health

Synovus Financial Corporation

TASC, Inc.

Tenaris USA

Teradyne Inc.

Terracon

Textron Inc.

The Boeing Company

The Bozzuto Group

The Friedkin Group

The Hartford Financial Services Group, Inc.

The Lubrizol Corporation

The MITRE Corporation

The Schwan Food Company

The Travelers Companies, Inc.

The Vanguard Group

The Walsh Group

The Williams Companies

T-Mobile USA, Inc.

Tokio Marine HCC

TransUnion

U.S. Bank

UGI Utilities Inc.

Uline

Union Pacific Railroad Company

United Airlines

United Therapeutics Corporation

UScellular

Utility Concierge

Verisk

Visa Inc.

Wells Fargo

Wipfli LLP

Woodward, Inc.

Workday

Xactly Corporation

